

ROBOTIKA

ALL-IN-1 WET & DRY VACUUM CLEANER

PROVAC-XWD



INSTRUCTION MANUAL

Please read this manual carefully before using, and keep it for future reference.

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GENERAL SAFETY

Read this manual thoroughly before you start using the vacuum cleaner.

Store this manual, the completed warranty card, your receipt and the product packaging.

To reduce the risk of injury:

- Avoid rain, high temperature products or direct exposure to sun.

IMPORTANT INFORMATION

- Do not expose this appliance to rain or moisture as it may result in fire or an electric shock hazard
- Do not tamper or change or modify the product in any way.
- Only use Accessories outlined and recommended by the manufacturer.

GENERAL SAFETY (CONT.)

PLEASE READ BEFORE USE:

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Please do not use any other accessories which not supplied with this product.
- Warning: Prevent flames and sparks, please provide adequate ventilation during charging.
- Make sure to regularly clean the filter and empty canister every few times of use.
- Do not use the device without the filter installed.
- Do not attempt to open up and fix or modify circuits inside the unit.

WARNING: For the purposes of recharging the battery, only use the charging base for charging the robot vacuum.

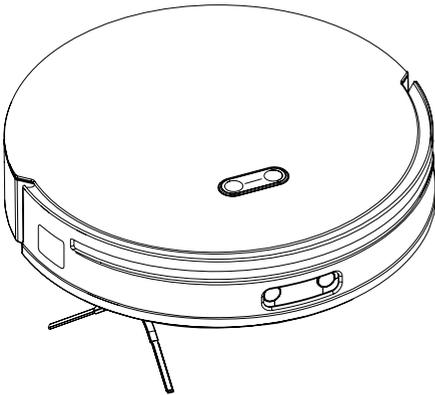
GENERAL SAFETY (CONT.)

- Please beware that Dust could accumulate over time on the unit and cause it to generate heat and or deteriorate insulation, which in turn may result in an electrical fire.
- Batteries from the remote control must be only removed by an adult, the adult must ensure to keep them out of reach of infants and children. Seek medical attention immediately if a child has swallowed a battery.
- Batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.
- To maintain the product do not use any chemical or cleaning agent or wet cloth, please only ensure to utilize a dry cloth to wipe it down from marks or dust and only after powering off the unit.
- Please ensure to contact our call center for any repair or service required for the products.

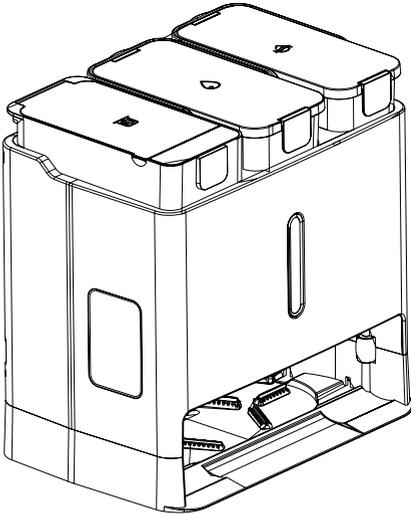
Please make sure upon positioning this product, the place is:

- Not wet or damp and Well ventilated
- Away from direct sunlight or heaters.
- Away from splashes or food.
- Protected from excessive dust or grease.
- Do not place small metallic objects on top of the unit. Metal object falls inside the product it may result in short-circuit, fire or electric shock.
- Do not use or store flammable or combustible materials near the unit. Doing so may result in fire or explosion. Do not place any naked flame sources, such as lit candles, cigarettes or incense sticks on top of the unit.

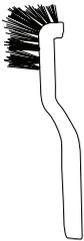
PRODUCT OVERVIEW



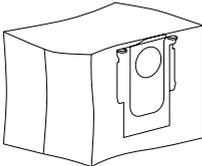
Robot



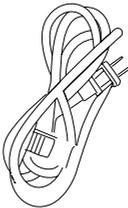
Docking Station
Disposable dust bag



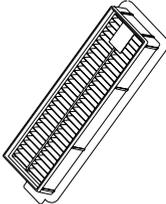
Cleaning brush



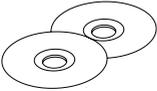
Disposable dust bag
Installed in factory *1
Replacement *1



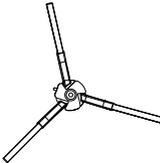
Power cord



HEPA*2
Installed in factory *1
Replacement *1

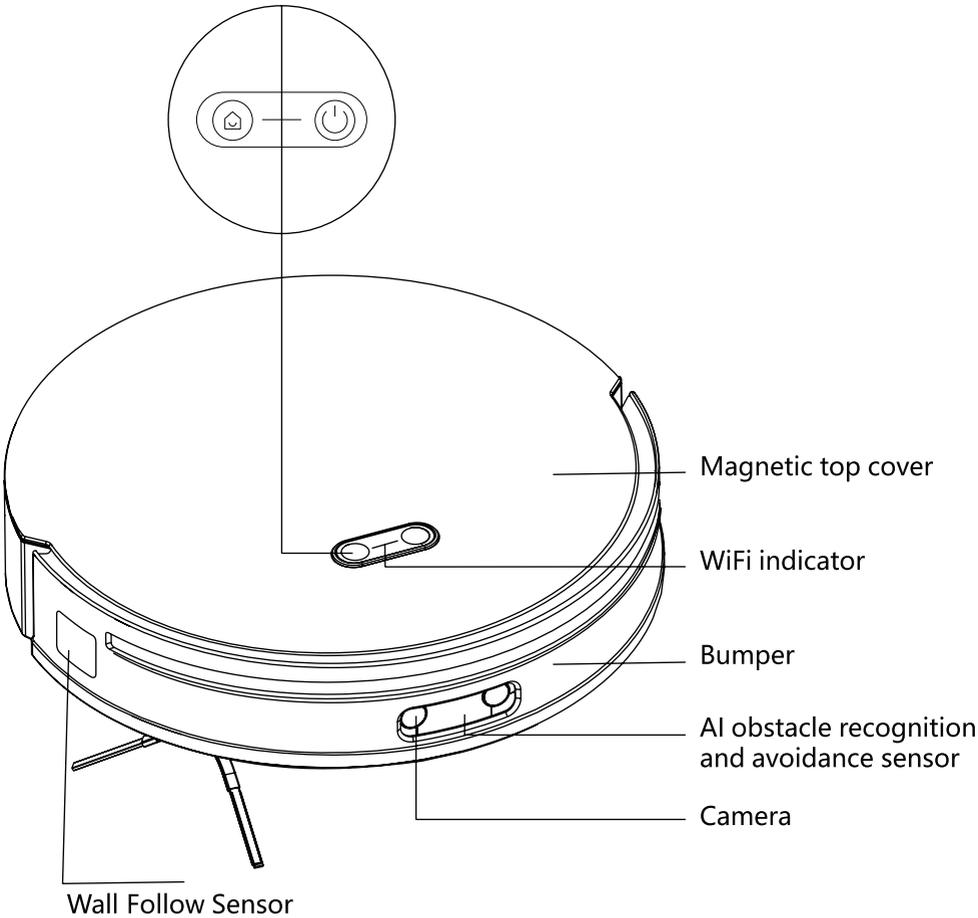


Mopping cloth *2 pair
Installed in factory *1 pair
Replacement *1 pair



Edge sweeping
brush
Installed in factory *1
Replacement *1

PRODUCT OVERVIEW (CONT.)



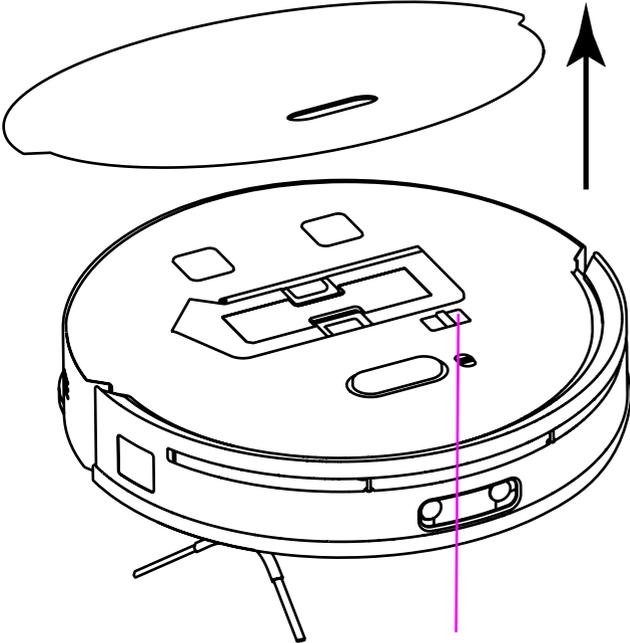
 **Home Button:**
Press: Return to the dock for charging
Press and hold for 10s: Restore to factory setting

 **Start/Stop Button:**
Press: Start/Stop
Press and hold for 3s: Exit current mode

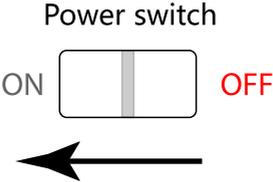
Press  Start /Stop button and  Home button simultaneously for 3 seconds: Start network configuration

PRODUCT OVERVIEW (CONT.)

Before using the Robot Vacuum Cleaner - you must turn it ON from the main switch. See below:



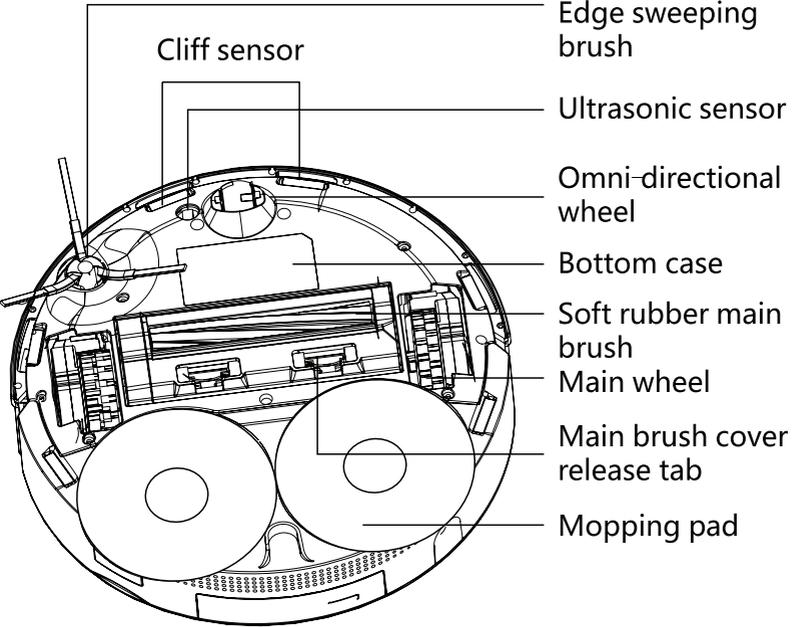
Lift the Top plate up to access Power Switch



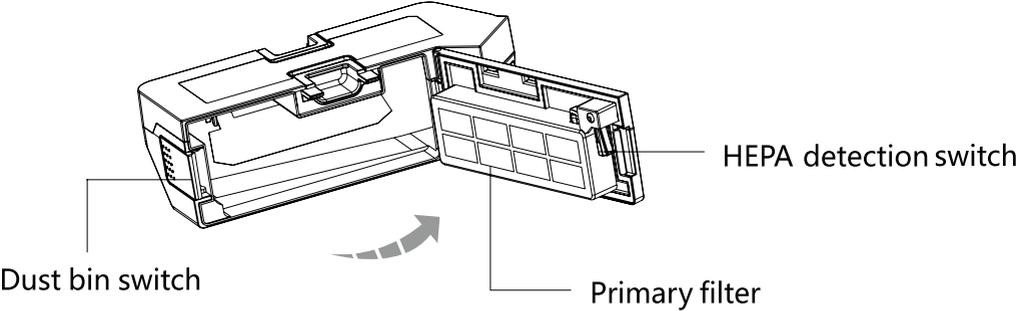
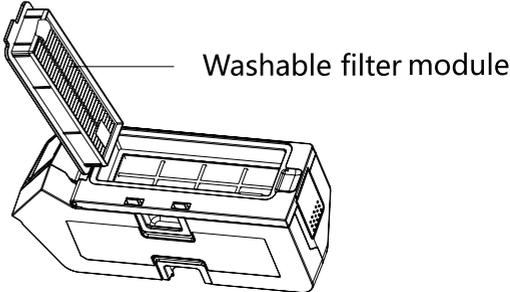
Slide the switch to ON to power on the unit.

Slide it to OFF to power off the unit.

PRODUCT OVERVIEW (CONT.)

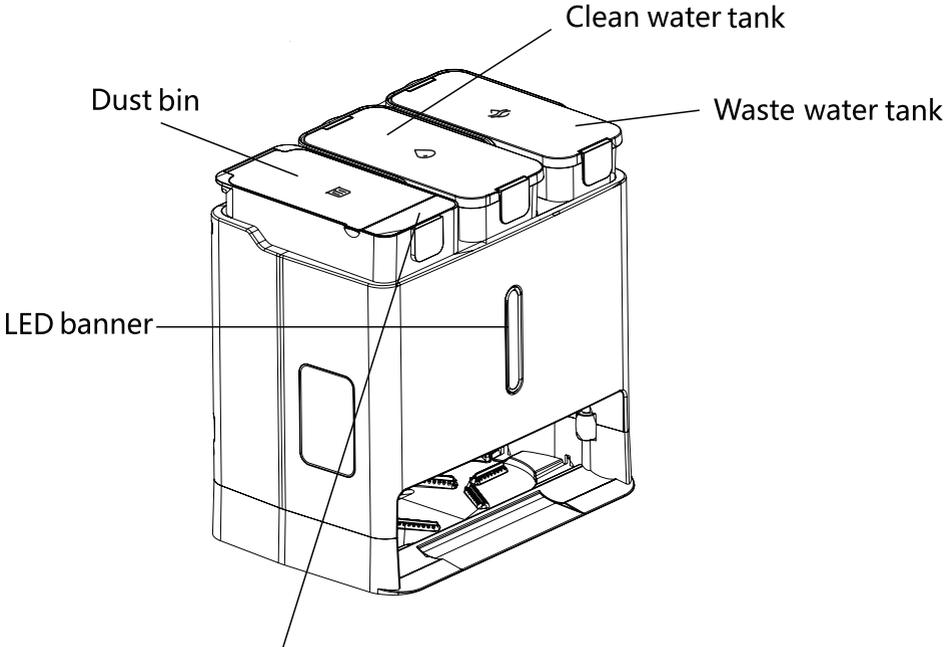


DUST BIN



PRODUCT OVERVIEW (CONT.)

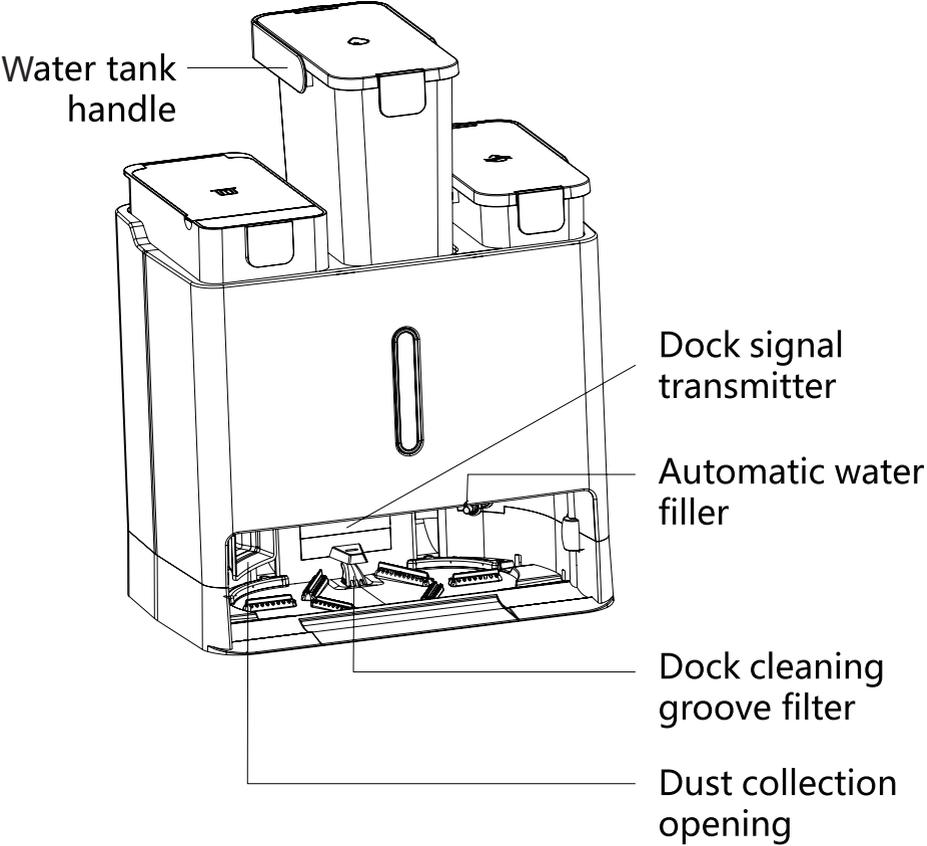
DOCKING STATION



Status indicator

- ⏸ Start/Stop Button: Press: Start/Stop
Press and hold for 3s: Exit current mode
- 🏠 Home Button: Press: Return/leave dock
Press and hold for 3s: Start self-cleaning
- ⏸ Home Button: Press Start/Stop Button and 🏠 Home Button simultaneously for 6 seconds: Enable/disable child lock
- 💧 Clean water tank status
- 🌊 Waste water tank status
- 🗑 Dust bin status
- Battery display status

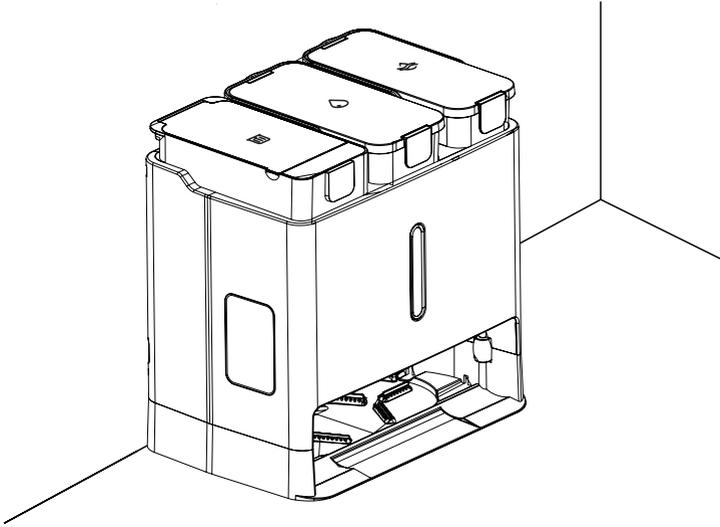
PRODUCT OVERVIEW (CONT.)



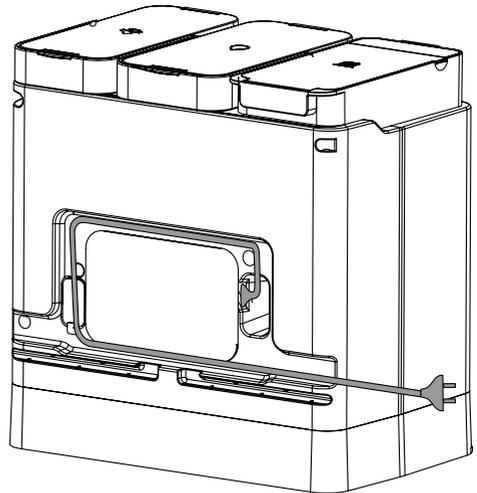
PRODUCT OPERATION

DOCKING STATION

1. Place the dock on a hard and level surface.



2. Plug in the power cord in place as shown in the figure below, check and confirm indicator on the docking station lights up, wrap excess wire around the cable holder at the back of docking station.

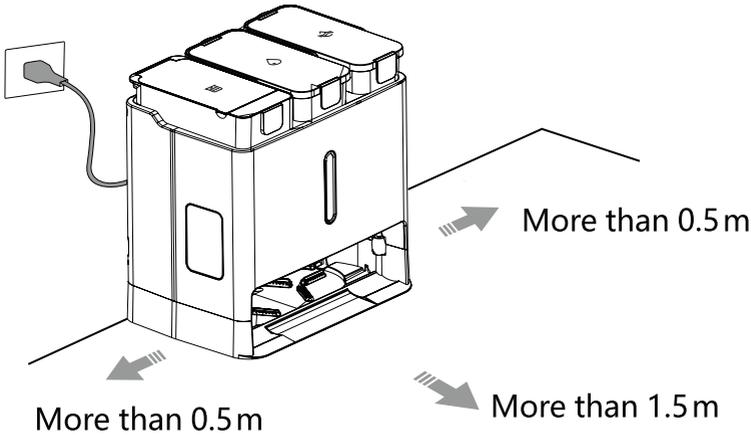


PRODUCT OPERATION (cont.)

3. POSITIONING

Please allow space around the docking station.

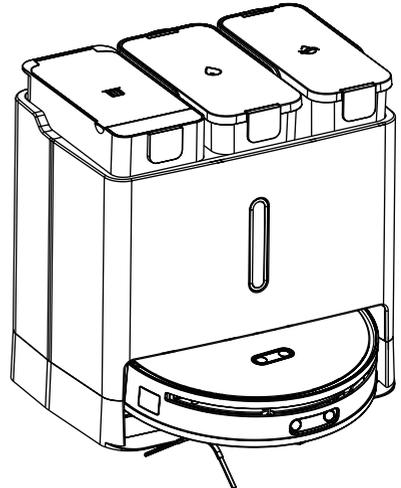
Make sure that the wi-fi signal strength is also good in this position.



- Make sure there are no power cords lying around.
- Make sure when placing docking station that it is on a level surface.
- Do not place docking station in direct sunlight, do not cover signal transmitting area with any objects, otherwise the robot vacuum will not be able to return to docking station automatically.

POWERING ON AND CHARGING

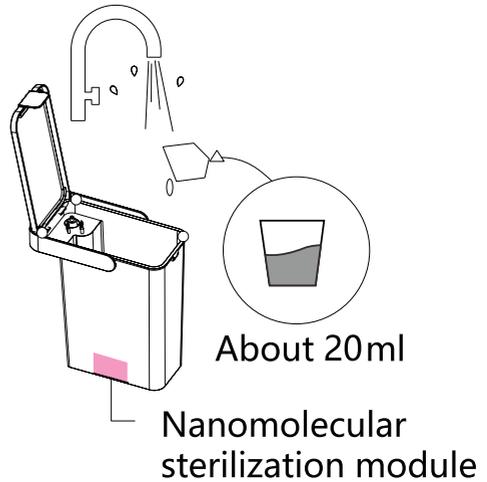
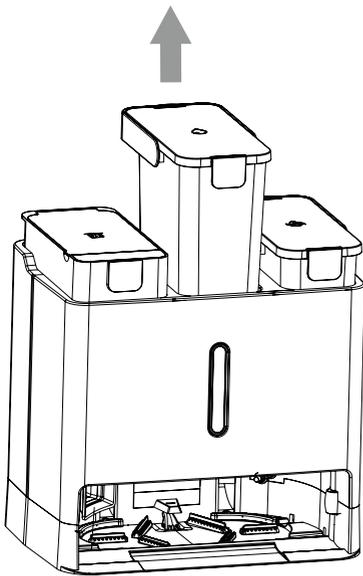
1. On the top cover of the robot, remove the anti-collision foam and turn on the power switch.
2. When the start/stop indicator light turns on, load the robot vacuum into the docking station for charging.
3. If there is a low battery, robot vacuum will not start, in this case place directly into docking station as directed.



PRODUCT OPERATION (cont.)

DOCKING STATION - FILL WATER TANK

1. Take out the water tank as indicated below.
2. Optional: You can add in about 3 caps (20ml) of cleaning solution (sold separately).
3. Fill the water tank up to the MAX mark indicated.
4. Then close the top cover and insert back into the docking station.



- Do not use unauthorised cleaning solution, it may corrode the robot and the dock.
- Do not add too much cleaning solution, as it may result in robot slippage and hinder the cleaning performance.
- Do not add hot water, it may result in tank deformation.
- If there is any residual water outside the tank, wipe it with a soft dry cloth before putting the tank back.

APP / Wi-Fi Control

Working with your mobile device, using your home Wi-Fi network router to communicate with the Robot Vacuum Cleaner and control it.

CONTROLLING THE ROBOT VACUUM CLEANER REMOTELY IS VERY SIMPLE. YOU WILL NEED:

- Android smartphone or tablet, or an Apple iPhone or iPad
- Internet connection at your home
- Wi-Fi network router set up at home.

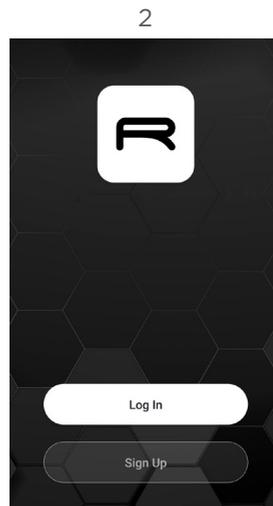
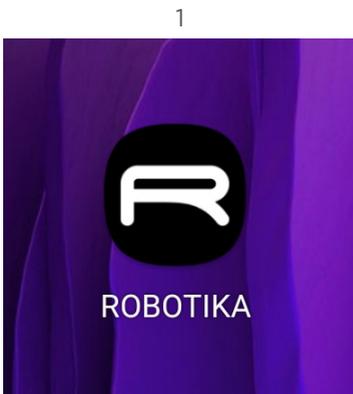
You must also have the **ROBOTIKA** App installed or updated on your smartphone or mobile device. This app is available from Google Play Store or Apple App Store.

Initial set-up

Upon completing setup of your robot vacuum cleaner, or when you have changed your mobile device or wireless router, you will have to set up the communication between the devices.

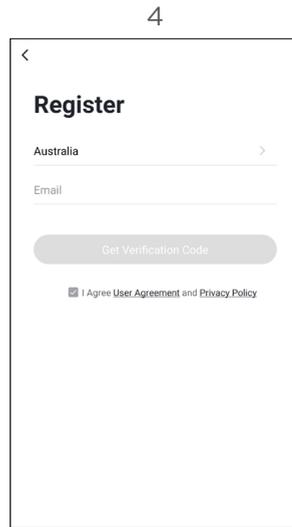
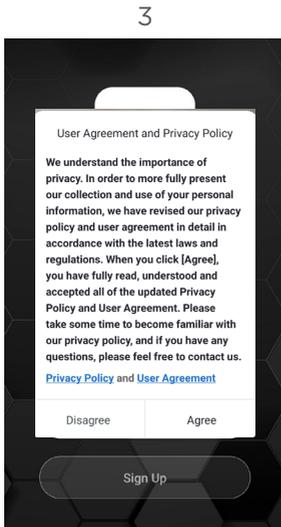
In order to do this, make sure you have the **ROBOTIKA** App installed or updated on your mobile device, your Wi-Fi router is switched on and your mobile device connected to your home Wi-Fi network.

On your mobile device, tap on the **ROBOTIKA** app **(1)**. It will open and take you to the Login Page **(2)**.



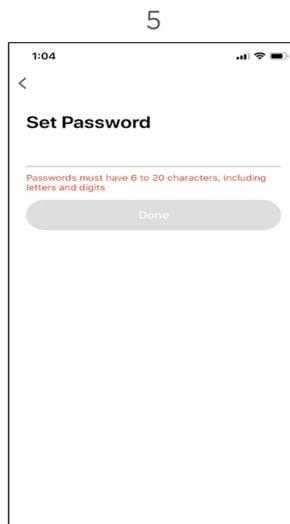
APP / Wi-Fi Control (Cont.)

Before you log in, please press **SIGN UP** and register your account using an email address. **(3 and 4)**



Once entered email address, tap **GET VERIFICATION CODE** and an email will be sent your email address with a verification code. Enter this code.

Now you can enter a password for your account. Please remember this password or write it down. **(5)**

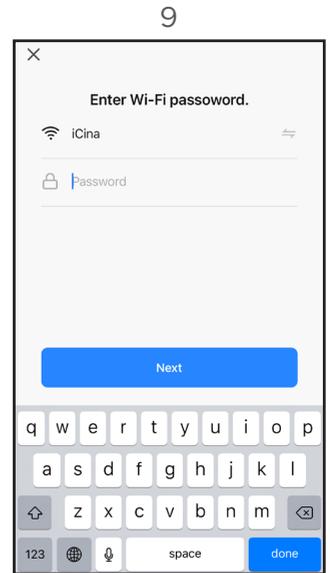
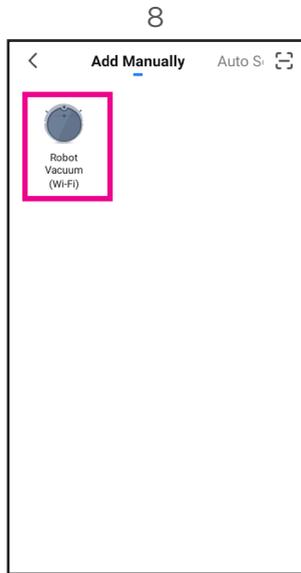
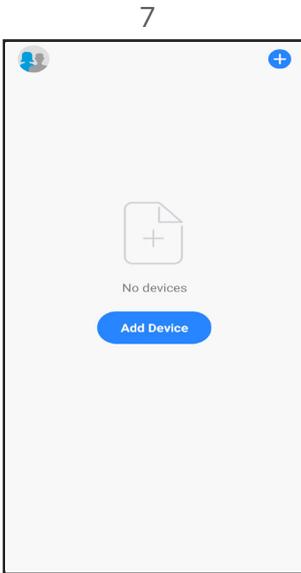


APP / Wi-Fi Control (Cont.)

1. Tap the plus (+) or **ADD DEVICE** to add your device. **(7)**.
2. Select the product which in this case is: CLEAN > ROBOT VACUUM. **(8)**
3. Select Wi-Fi network then enter in the password to connect. **(9)**

Note: Make sure to select 2.4GHz - **DO NOT** select a 5GHz Wi-Fi network.

5GHz Wi-Fi Network will not work with this app.



THIS APP ONLY WORKS WITH 2.4 GHZ WIRELESS INTERNET CONNECTION.

IF ATTEMPTING TO USE 5GHZ WIRELESS NETWORK YOUR ROBOT VACUUM WILL NOT BE DETECTED.

NEXT PAGE --->

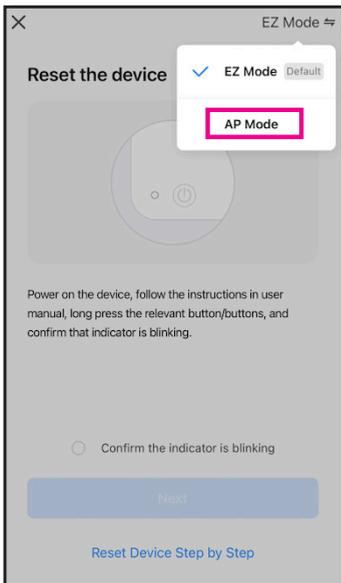
APP / Wi-Fi Control (Cont.)

IMPORTANT

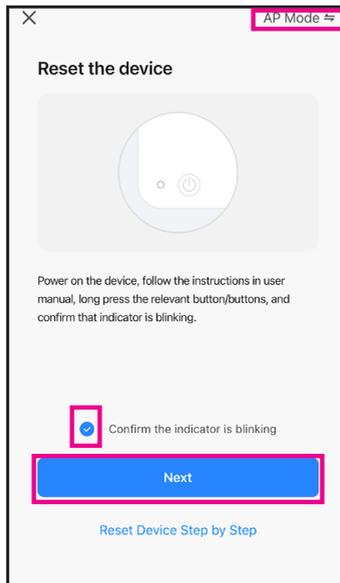
Before you can control your Robot Vacuum remotely, you must reset the Wi-Fi module on the unit. **To do so please follow instructions:**

1. Press and hold the  and  buttons on the Robot Vacuum Unit for 3 seconds to start network configuration.
2. When the Wifi Indicator on the robot vacuum start flashing slowly that means its ready for network configuration (Wi-Fi mode).
3. On the “**Reset the device**” page (10a), on the top right corner. Select **EZ Mode** and change it to **AP Mode** before proceeding.
4. Tick the box that states “**Confirm Indicator rapidly blink**” so that you can then Press the **NEXT** button to enter the next screen. Please see below box you must tick: (10b).
5. You will be prompted to connect to the Robot Vacuum hotspot (10c), Follow the process of connecting directly to the device hotspot Wi-Fi. Once completed it will take you back to the Robotika App to continue the process of adding device.

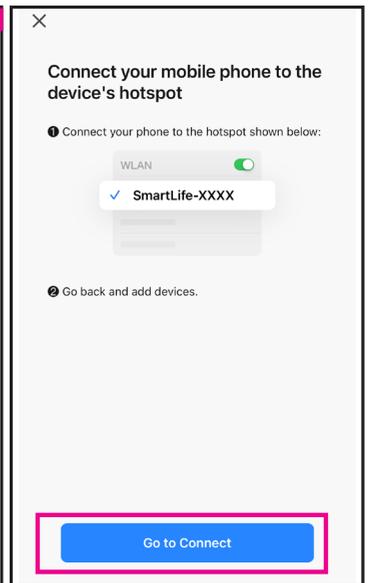
10a



10b

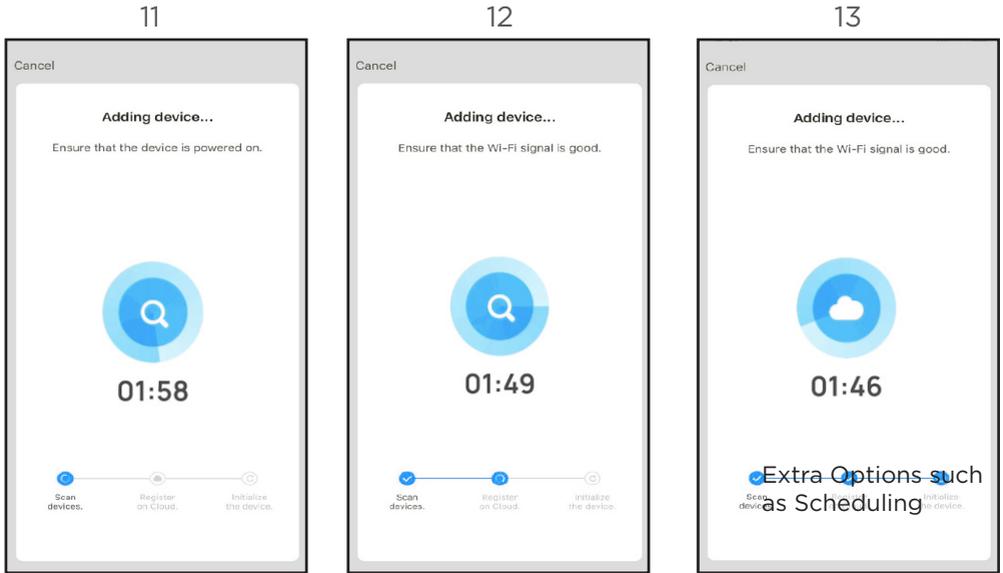


10c

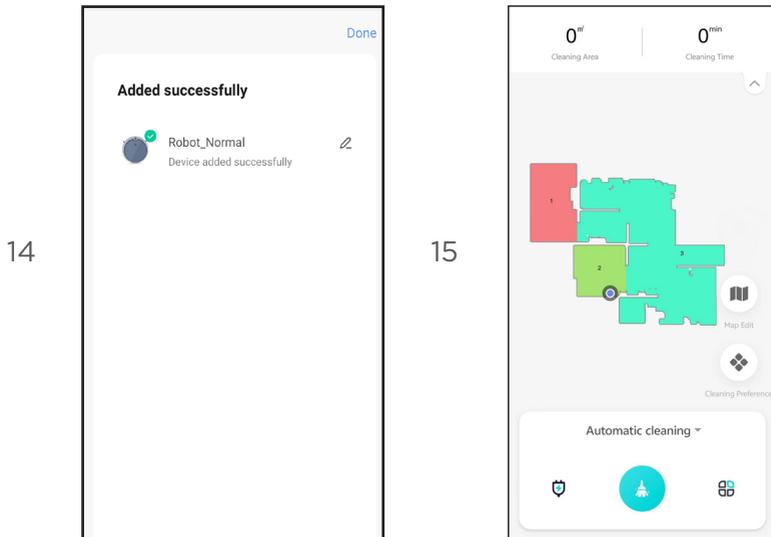


APP / Wi-Fi Control (Cont.)

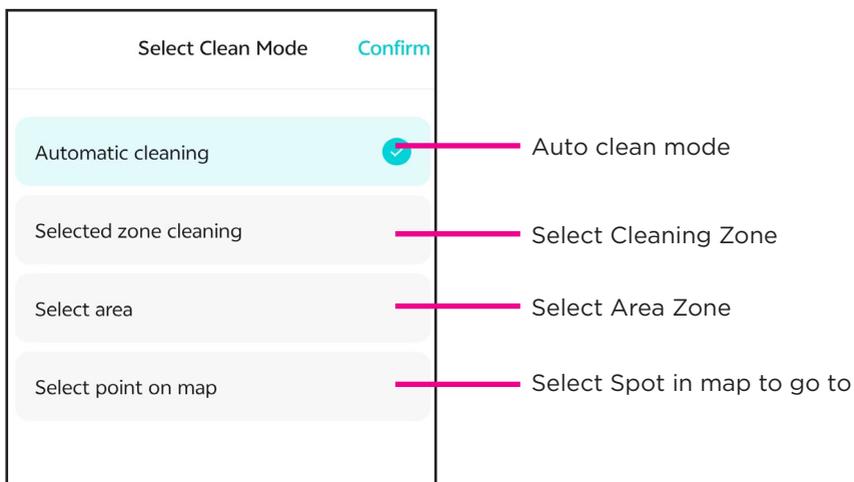
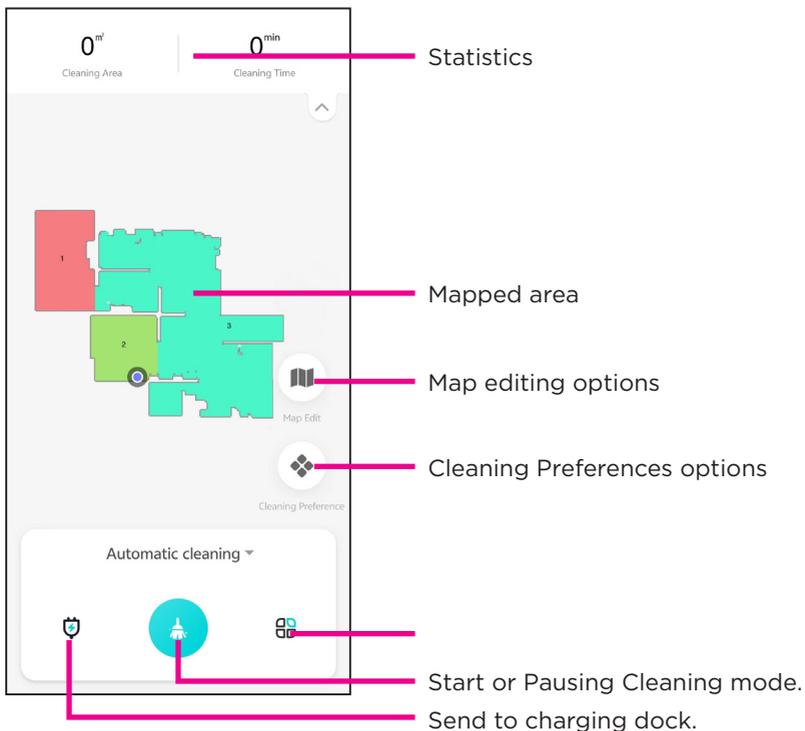
Now that the device is being added, progress screen will now appear as to below: (11, 12, 13).



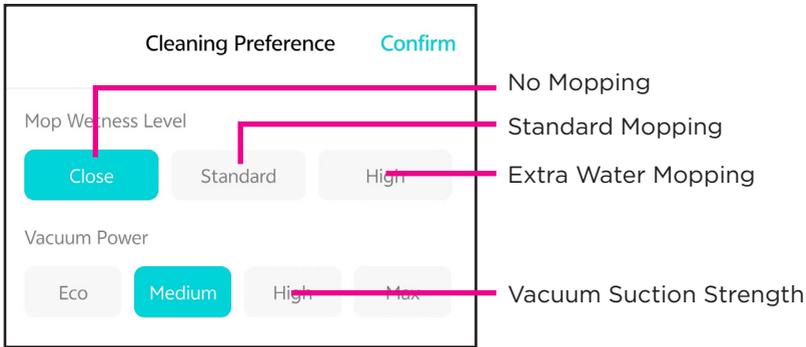
Once completed, it will show your product is now added. click **DONE**. Click on the device name and you can now start navigating the controls of the app. (14, 15)



APP / Wi-Fi Control (Cont.)

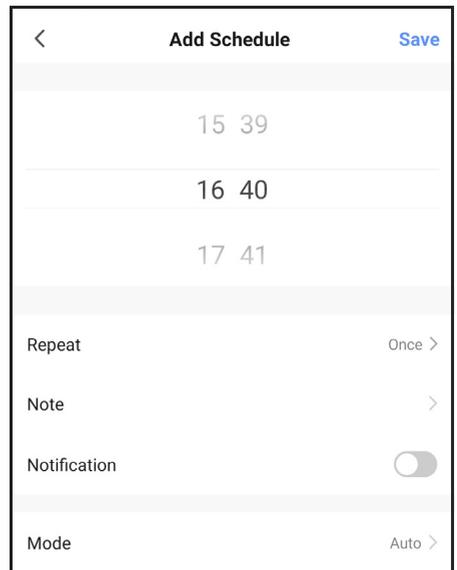
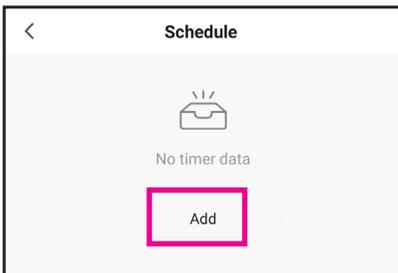


APP / Wi-Fi Control (Cont.)



SCHEDULE VACUUM WITH APP

1. Press **SCHEDULE** on app dashboard.
2. Select **Add** (shown below)
3. Select **time**, how often (**repeat**) and notification if you want to receive a phone notification when schedule has started.



APP / Wi-Fi Control (Cont.)

< Settings

Main Settings

-  Schedule  Schedule Mode for planning
-  Room Manage  Manage rooms mapped
-  Clean Record  View cleaning record
-  Voice and volume  Adjust voice and audio levels
-  Do Not Disturb Mode  do not disturb mode
-  Remote Control  Remote Control for vacuum
-  Consumables management  Monitor accessories of vacuum
-  Seek Robot  Find the robot vacuum
-  Continue cleaning from last point Turn on to continue cleaning from last finished point
-  Unit  m^2 Unit of Measurement

Special Settings

-  Device info  Device information

Device info

APP / Wi-Fi Control (Cont.)

Add the **ROBOTIKA** app to your Google Home app.

1. Open your Google home app.
(Before you link your app to your Google Home app, you will have to have a Google Home account already set up.)
2. From the home screen of the Google Home App, press **ADD**. Press **SET UP DEVICE**, then select **HAVE SOMETHING ALREADY SET UP?** under the **WORKS WITH GOOGLE** banner.
3. Search for **ROBOTIKA**.
4. Press the **ROBOTIKA** app and enter your **ROBOTIKA** app account details and password. Then press **SIGN IN**.

Add the **ROBOTIKA** app to your Amazon Alexa Account.

You must have to already have an Amazon Alexa account set up.

1. Home screen of Amazon Alexa app, press the **3 bars** in the top left hand corner. **Select SKILLS & GAMES**, then search for **ROBOTIKA**.
2. Select the **ROBOTIKA** app, Ensure you have followed the steps listed, then select **CONFIRMED** and then select **NEXT**. Enter your **ROBOTIKA** account details and password then press **SIGN IN**.

* Instructions for adding **ROBOTIKA** app are general instructions only. Detailed steps or specific message from your Google Home or Amazon Alexa account may vary depending on the version.

Smartphone and Wi-Fi specification requirements

Minimum smartphone specifications

Android 5.2 version or later

IOS 9.0 version or later

CLEANING & MAINTENANCE

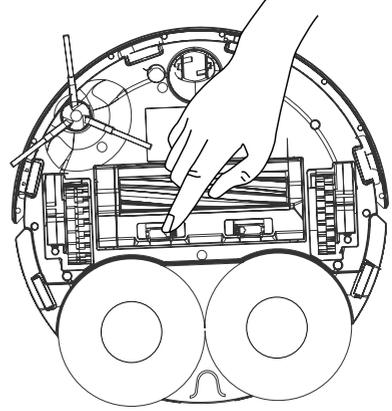
ROUTINE MAINTENANCE

Parts	Maintenance frequency	Replacement frequency
Omni-directional wheel	Clean as required	/
Dust bin	Clean as required	/
Soft rubber main brush	Clean every 2 weeks	Every 6-12 months
Edge sweeping brush	Clean every month	Every 3-6 months
Washable filter module	Clean every 2 weeks	Every 6-12 months
Mopping cloth	Clean as required	Every 3-6 months
Dock locating sensor	Clean every month	/
Cliff sensor	Clean every month	/
Wall Follow Sensor	Clean every month	/
Capet detection sensor	Clean every month	/
Main wheel	Clean every month	/
Charging contact	Clean every month	/
Dock charging contacts, signal transmitting area and body	Clean every month	/
Dock cleaning groove filter	Clean as required	/
Clean water tank, waste water tank	Clean as required	/
Disposable dust bag	Replace as required	Every 1-2 months
Nanomolecular sterilization module	Replace as required	Every 12 months

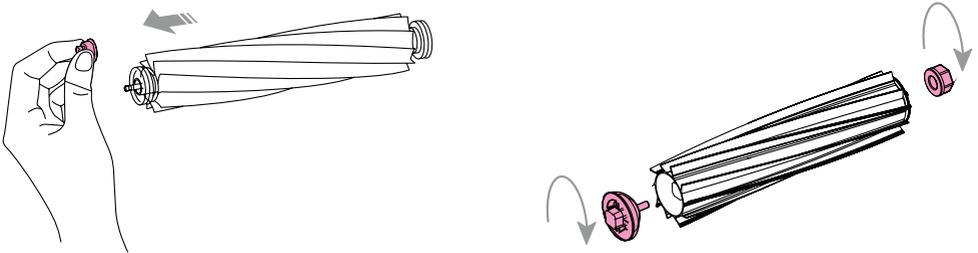
CLEANING & MAINTENANCE

ROLLER SUCTION BRUSH

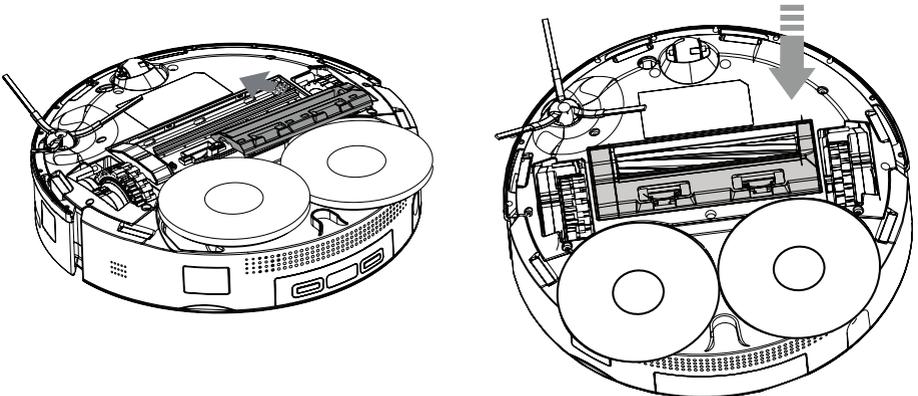
1. Turn the robot upside down and press the tab to remove brush cover.



2. Take out the main brush and pull out the bearing of the brush, turn and remove the caps along the marked unlocking direction. Remove Hair or dirt tangled on both ends of the brush.



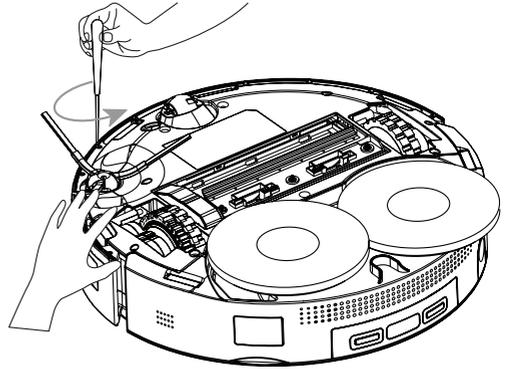
3. Install the end caps back onto main roller brush and then install back into robot vacuum making sure the cover is inserted back into place by inserting the teeth of cover into the slots to lock into place.



CLEANING & MAINTENANCE (CONT.)

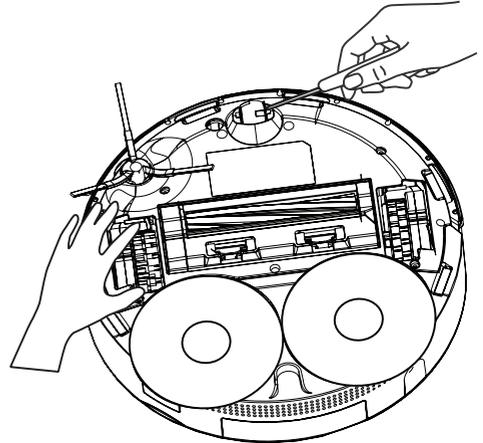
EDGE SWEEPING BRUSH

1. Flip the robot vacuum upside down.
2. Removing the fixing screws for the sweeping brush.
3. Clean the edge sweeping brush and install and tighten the fixing screws.



OMNI-DIRECTIONAL WHEEL

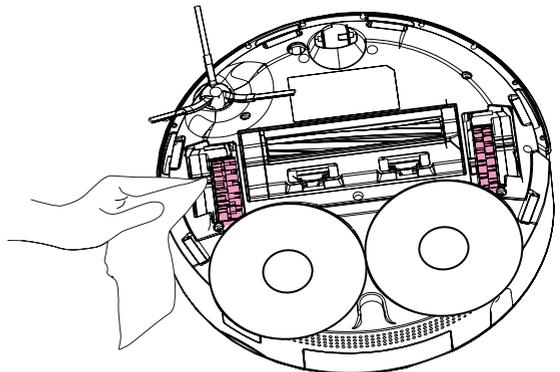
1. Flip the robot vacuum upside down.
2. Pry open the wheel with a small screwdriver.
3. Rinse the wheel and shaft with water to remove hairs and dirt, dry wheels naturally and install back into place by pressing it in.



NOTE - The bracket of directional wheel cannot be removed.

MAIN WHEELS

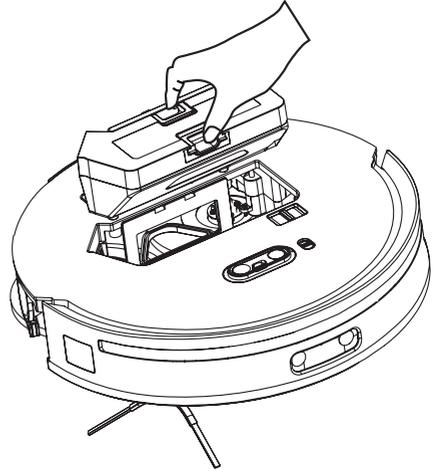
1. Flip the robot vacuum upside down.
2. Wipe wheels with a soft and dry cloth.



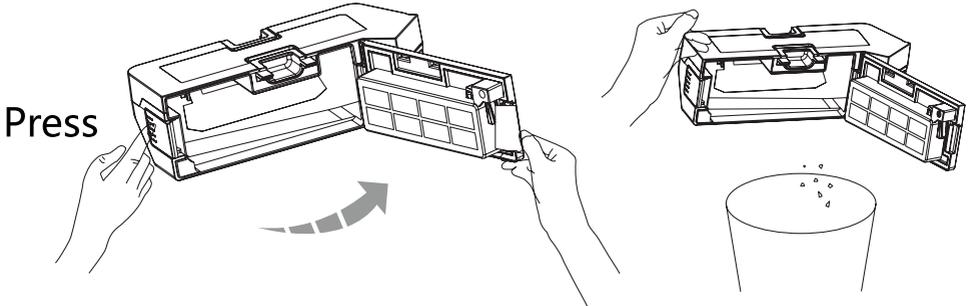
CLEANING & MAINTENANCE (CONT.)

DUST BOX AND FILTER

1. Flip the robot vacuum upside down and remove the dust bin.



2. Open and empty the dust bin.

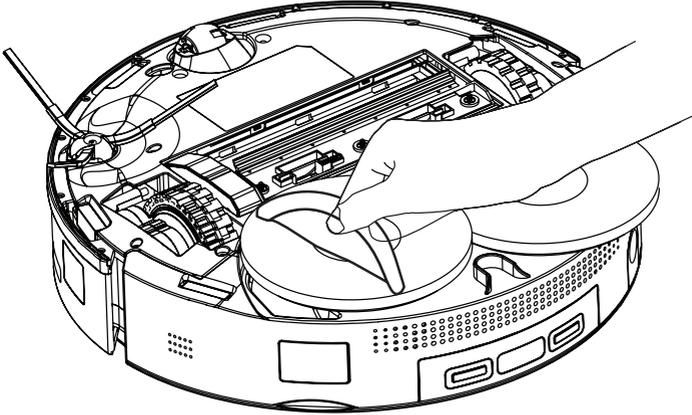


3. Open the dust bin and wash the inside with clean water, pour out the dirty water.
- Do not add any detergent, otherwise may result in blocking filter.
4. Dry the dust bin and washable filter naturally.

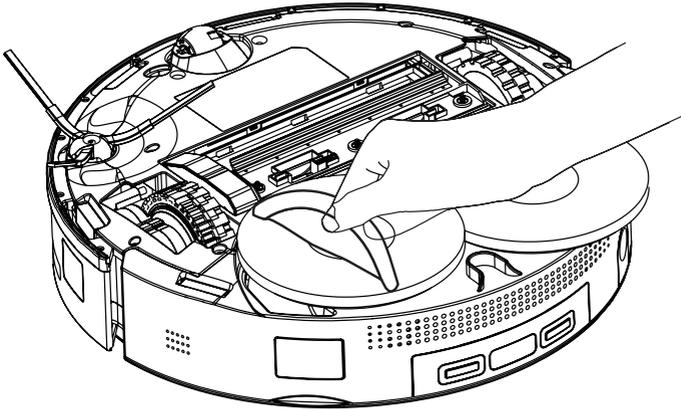
CLEANING & MAINTENANCE (CONT.)

MOPPING CLOTH

1. Remove the mopping cloth from the mop bracket.



2. Clean and naturally dry mopping cloth.
3. Then re-attach the mopping cloth to the bracket along the edge.

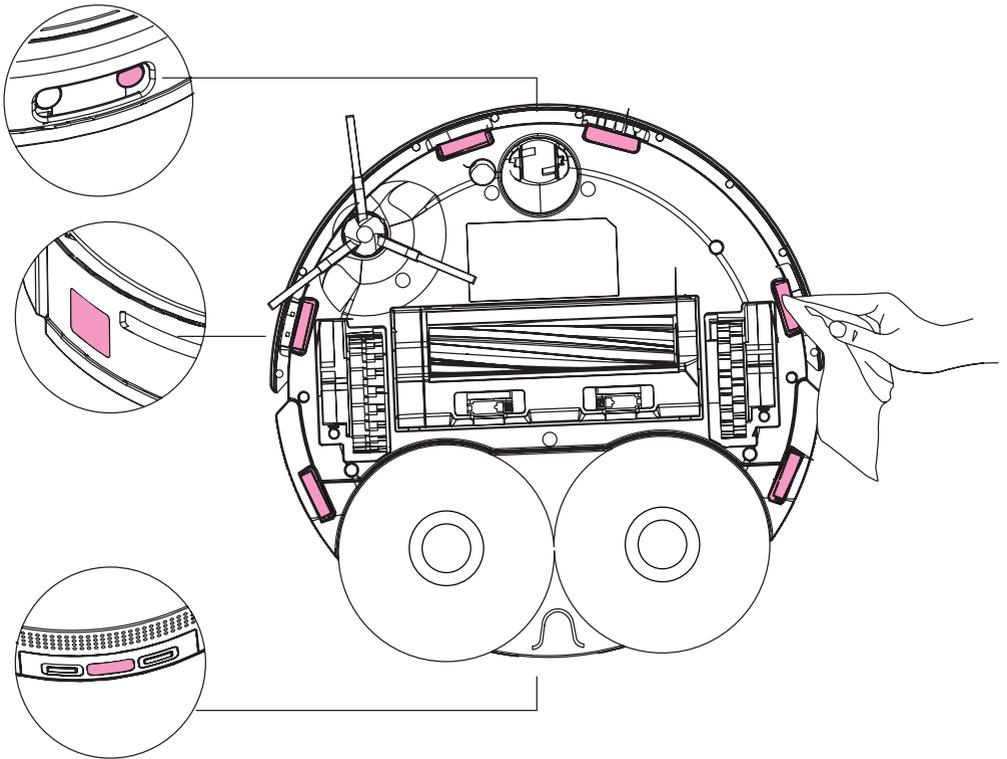


CLEANING & MAINTENANCE (CONT.)

CLEAN SENSORS AND CHARGING CONTACTS

Wipe and clean all the sensors on the robot with a soft dry cloth including:

1. Front Dock Sensor, Obstacle avoidance sensor.
2. Rear Dock sensor and 2 x charging contacts.
3. Right wall follow sensor.
4. Bottom carpet detection sensor and 6 x cliff sensors.

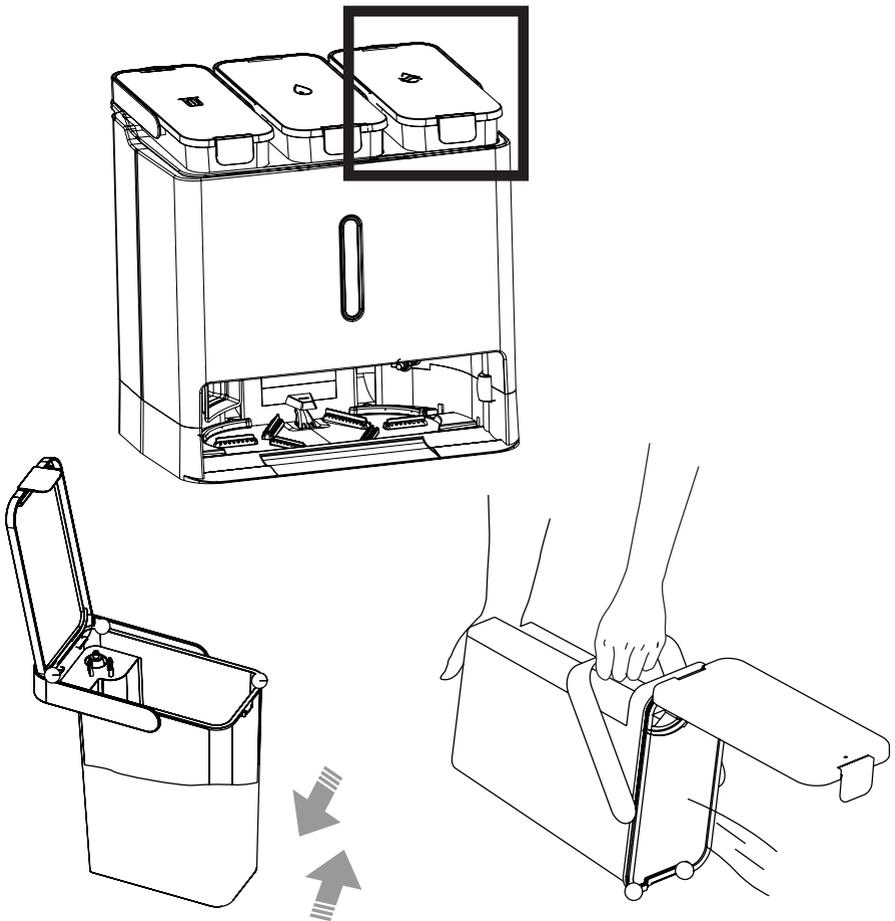


CLEANING & MAINTENANCE (CONT.)

WATER TANK

Regularly clean the WASTE water tank according to use condition.

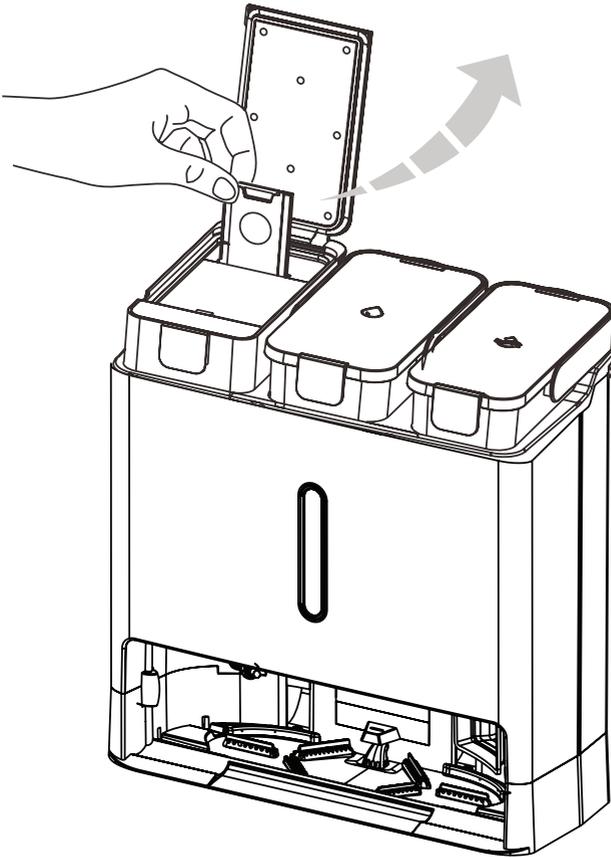
1. Open the top cover of the waste
2. Pour out the dirty water.
3. Clean the tank by filling tank with water, close lid and shake. Then pour out the dirty water.
4. Close the lid making sure its empty and install back into docking station.



CLEANING & MAINTENANCE (CONT.)

DUST TANK

1. Open cover of dust collection tank
 2. Remove the disposable dust bag vertically along the arrow direction and discard it.
- When removing dust bag, the dust bag handles can be closed and sealed.
 - Do not close the top cover dust tank without inserting a new dust bag.



SPECIFICATIONS

VACUUM CLEANER

Charging Input	20V, 3A
Li-ion Cylindrical Rechargeable Battery:	14.4V, 5200mAh
Rating Power	72W Max.
Dust Box	300ml
Water Tank	80ml
Working Time	Up to 3 Hours
Charging Time	up to 6 hours
Dimensions	330 (w) x 330(d) x 86 (h) mm
Weight	Net: 14.4 kg
	Gross: 17.3 kg

CHARGING DOCK

Dust Box	2L
Water Tank	4L
Dirty Water Tank	4L
Rated Output	20V, 3A
Rated Power	220V-240V - 50-60Hz 1000W Max 4.5A
Dimensions	272(w) x 402 (d) x 400 (h) mm

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ROBOTIKA

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